



**Sunningdale**  
**West coast Centre**  
 Sandown road - Sunningdale  
 T) 021 556 2840  
 info@perfectpools.co.za

**Welgelegen**  
 Malmesbury Centre  
 Malmesbury road  
 T) 021 558 8562  
 welgelegen@perfectpools.co.za

**Milnerton**  
 Milnerton Business Park  
 Koeberg road  
 T) 0860 6976652  
 info@perfectpools.co.za



**www.perfectpools.co.za**

**Personal / Contact Details**

Full Name and Surname: \_\_\_\_\_  
 Service Address: \_\_\_\_\_  
 Tel no: \_\_\_\_\_ Fax no: \_\_\_\_\_  
 Cell no: \_\_\_\_\_ E-mail: \_\_\_\_\_

<b>SERVICE OPTIONS: Fixed Fee and Guarantee ( Max Pool Size 50 000l &amp; Subject to site inspection)</b>	<b>Platinum</b>	<b>Weekly Debit Order</b>	<b>Weekly No Debit Order</b>
<b>Weekly</b> As per normal we will visit the pool on a weekly basis to do the general pool maintenance duties. Brushing the pool, testing water balance, backwash , rinse, clean salt chlorinator, clean all baskets etc...	WEEKLY	WEEKLY	WEEKLY
<b>Chemicals Included:</b> Because we know what we need in advance, and we also plan to put the pool and a specific manageable maintenance program that will almost guarantee us a algae free pool.	<input checked="" type="checkbox"/>	Added on Account	Added on Account
<b>No Green Pool Guarantee:</b> Well I need to explain and be honest. Sometimes we cannot control the universe and the pool will go green. However our promise still stand and we will clean it free of charge.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>New Filter Sand Every 2 Years:</b> Yes we will replace your sand every 2 years at no extra charge. Again this puts us in a position to keep your pool clean and perfect. And saves us time and money, we dont have to ask your permission to change the sand. We can plan to do it.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>No Questions Equipment Cover:</b> This is the part where it will get everyone excited. We will cover your pool pump, filter, any pipe leaks, fittings and if we can't fix it we replace it with a new one. This however will work on a sliding scale. If anything breaks in the first year of this contract, you pay normal price less 10% . In the second year normal price less 20% and in the third year less 50%.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Same day On-Site Support:</b> Call us with any pool emergency BEFORE 2pm and we will send a technician to inspect the same day. Again this will be in our interest to get it sorted A.S.A.P to avoid the cost to fix the green pool. Unfortunately we cannot guarantee to fix all problems immediately because some problems need specific parts and equipment.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Price</b>	<b>R995.00</b> per month	<b>R175.00</b> per week	<b>R225.00</b> per week

Prices from December 2017

Date to start service ..... / ..... / .....  Key  Side Gate Other: \_\_\_\_\_

PERFECT POOLS must maintain the pool for a MINIMUM period of 6 month. Contract will continue after 6 month period unless we have been given notice to cancel. You are required to give 30 days notice should you wish to cancel. Charges are per maintenance visit, which rate excludes any chemicals that might be required to keep the pool in perfect condition. This agreement is for a scheduled appointment, for the agreed day, should there be no access on service day a visit charge of R125.00 will be levied. Fortnightly client will be required to maintain and check pool the week Perfect Pools is not due. Perfect Pools cannot be held accountable for the pool's condition when we only visit the pool once in 14 days. The pool water will be tested at each visit and the appropriate chemicals added to rectify required. If a salt-water chlorinator is in place the cells will be cleaned and salt levels corrected if required. If the maintenance agreement is for any period other than weekly it remains the responsibility of the client to service and maintain the pool in the weeks PERFECT POOLS are not in attendance. The pool must be clean at the start of the maintenance period. Water level of pool remains the responsibility of the client unless specifically agreed to in WRITING by PERFECT POOLS and the client is expected to maintain the correct water level at all times. This agreement is based on municipal Water supply, any form of ground water is not covered by this agreement. Extra Chemical will be required to maintain proper pool water quality. Maintenance rates are reviewed throughout the year and may be adjusted when necessary. Clients will be invoiced monthly for maintenance and minor service as per this agreement. All other service work and material is on a C.O.D. basis. Overdue accounts will attract interest at prime rate from 7th day of the month following the invoice. PERFECT POOLS will be entitled to stop all maintenance and services to the pool until all arrear amounts are settled in full. The client agree to pay all costs incurred to an attorney or collection agency. The client undertakes to notify PERFECT POOLS in writing of any problems or faults relating to the pool or maintenance within 24 hours of occurrence, Although all diligent care will be taken PERFECT POOLS cannot be held liable for any damage suffered by the client (or any other party) due to maintenance or material used or through whatever cause whatsoever. NB: This application is subject to credit verification and a deposit may be required.

**DEBIT ORDER AUTHORISATION:**

Bank name: \_\_\_\_\_ Branch name: \_\_\_\_\_  
 Account number: \_\_\_\_\_ Branch code: \_\_\_\_\_  
 Account type: Cheque  Savings  Transmission

I/We hereby instruct and authorize Perfect Pools to draw against my/our current/transmission/savings account with the abovementioned bank/building society, all monies which are due & payable by me/us in terms of the Perfect Pools's Standard Terms and Conditions.

**DECLARATION:**

Signed by duly authorised person who has read and accepted the paragraph/s above:  
 Date: ..... / ..... / ..... Designation: \_\_\_\_\_  
 Full Name: \_\_\_\_\_  
 ID no: \_\_\_\_\_ Signature  \_\_\_\_\_  
 I will ensure the pool is topped up with water every week.   
 I understand and agree should I choose the fortnightly service I will have to maintain the pool on the "off" week.